

Lisa A Ferretti, LMSW
lisa.ferretti@temple.edu

Earned Degrees

<u>Institution</u>	<u>Specialization</u>	<u>Degree</u>	<u>Date Received</u>
School of Social Welfare University at Albany State University of New York	Management/ Gerontology	M.S.W.	2004
Rockefeller College of Public Policy & Affairs University at Albany State University of New York	Non-Profit Leadership & Management	Certificate of Graduate Study	2004
School of Social Welfare University at Albany State University of New York	Generalist Social Work Practice	B.S.W.	2003
Schenectady County Community College State University of New York	Human Services	A.S.	2001

Employment

<u>Institution</u>	<u>Title</u>	<u>Dates of Service</u>
School of Social Work/ College of Public Health Temple University Philadelphia, PA	Research Assistant Professor/ Director of Strategic Initiatives	July 2017-present
School of Social Welfare University at Albany	Research Assistant Professor	2011 - June 2017
State University of New York Albany, NY	Co-Director, <i>Center for Excellence in Aging & Community</i>	2005 - June 2017
	Executive Director, <i>Quality & Technical Assistance Center of NY</i>	2010 - June 2017
	Public Service Professor	2005 to 2011
	Program Administrator and Interim Director <i>OASIS Intergenerational Lifelong Learning Institute</i>	2006 to 2013 2007 to 2008
	Program Administrator and Interim Director <i>Retired Senior Volunteer Program</i>	2005 to 2013 2005 to 2006
	Project Manager Director Initiative & Development Director Health & Wellness <i>Elder Network of the Capital Region</i>	2004 to 2005 2004

Center for Policy Research, Rockefeller College of Public Policy & Affairs University at Albany State University of New York Albany, NY	Research Assistant	2003 to 2004
---	--------------------	--------------

Other Employment (non-university)

Schenectady County ARC Schenectady, NY	Habilitation Coordinator	2003
St. Catherine's Center for Children Albany, NY	Casework Intern	2002 to 2003
Schenectady County Community College Bridge Program Schenectady, NY	Outreach & Education Associate	2002 to 2003

Licenses and Certifications

New York State Licensed Master Social Worker – License #070180-1 – 2005 to present
 Master Trainer; Centers for Disease Control and Prevention National Diabetes Prevention Program
 National T-Trainer; Chronic Disease Self-Management Program; Diabetes Self-Management Program; Positive
 Self-Management Program; Chronic Pain Self-Management Program: Stanford University
 Trainer; Active Choices Program Stanford Prevention Research Center
 Master Trainer; A Matter of Balance: Managing Concerns About Falls Program Partnership for Healthy Aging

Scholarly Activity

Shi, J., Ferretti, L., & McCallion, P. (in press). Understanding Differences Between Caregivers and Non-caregivers
 in Completer Rates of Chronic Disease Self-Management Program. *Public Health*.

McCallion, P., & Ferretti, L.A. (in press). Understanding, Supporting and Safeguarding Self-determination as We
 Age. In M.L. Wehmeyer, K.A. Shogen, T.D. Little, & S.J. Lopez, (Eds.). *Development of Self-
 Determination through the Life-Course*. Netherlands: Springer.

Morrow R, Ferretti L, Norwood C, Reich D, Chito-Childs E, McCallion P, Tiburcio J, McGee E. (2016).
 Improving the Reach of the National Diabetes Prevention Program Within a Health Disparities Population:
 A Bronx New York Pilot Project Crossing Health- and Community-Based Sectors. *Journal of Continuing
 Education in the Health Professions*. 36, 300-306.

McCallion, P., & Ferretti, L.A. (2015). Building Capacity for Self-Management Interventions: The Challenges.
Journal of Nursing & Care. 4(6), 1-2.

McCallion, P., Ferretti, L., & Kim, J. (2013). Challenges in translating an evidence-based health self-management
 intervention for grandparent caregivers. In B. Hayslip, Jr., & G.C. Smith (Eds.). *Resilient Grandparent
 Caregivers: A Strengths-Based Perspective*. (pp.195-208). NY:Routledge.

McCallion, P., Ferretti, L., & Park, J. (2013). Financial issues and an aging population: Responding to an increased
 potential for financial abuse and exploitation. In J. Birkenmaier, J. Curley, & M. Sherraden
 (Eds.). *Financial Education & Capability: Research, Education, Policy and Practice*. (pp.129-155). NY: Oxford
 University Press.

Dennis, C., McCallion, P., & Ferretti, L. (2012) Understanding implementation of best practices for working with
 the older homeless through the lens of Self-Determination Theory. *Journal of Gerontological Social Work*.
 55(4), 352-366.

Ferretti, L.A., McCallion, P., Paeglow, R., & Kintner, E. (2011). Student Participation in Interdisciplinary
 Community Practice: Patient Activation in a Community Context. In S.H. Gueldner, & Wykle, M.L. (Eds.).
Aging Well. (pp. 63-74). Sudbury, MA: Jones & Bartlett.

McCallion, P., & Ferretti, L.A. (2010). Social work and aging: The challenges for evidence-based practice.
Generations. 34(1), 66-71.

McCallion, P., & Ferretti, L.A. (2008). Retirement. In T. Mizrahi & L.E. Davis (Eds.). *Encyclopedia of Social Work*
 (pp. 533-536) Washington, DC & NY: NASW Press & OUP.

Research Projects

Completed

- Principal Investigator (joint). Translating the Chronic Disease Self-management Program for Community-Dwelling Adults with Developmental Disabilities. University at Albany Presidential Initiatives Fund for Research & Scholarship. (\$33,248). 2015-16.
- Principal Investigator (joint). Reducing the impact of diabetes among persons with existing disabilities. NYS Department of Health and CMS (\$701,000). 2014-2016
- Principal Investigator (joint). Building Services and Supports to reduce the impact of diabetes in the South Bronx. NYSDOH and CMS (\$348,000). 2014-2016. Principal Investigator: Evidence based health promotion in New York State. Joint project with the NYS Office for the Aging & Dept. of Health. Funded by the Administration on Aging and New York State (\$2,500,000). 2006-2012.
- Co-Principal Investigator: Increasing Consumer Directed Capacity for Nursing Home Diversion in New York (Community Living Program & Nursing Home Diversion Modernization Program). Joint project with the New York State Office for the Aging. Funded by the Administration on Aging and New York State (\$2,300,000). 2008-2012.
- Co-Principal Investigator: A Technological Support to Person-Centered Care: IN2L. Retirement Research Foundation & York Associates. (\$185,000) 2009-2011.
- Co-Principal Investigator: St Lawrence County Cares Chronic Illness Medicaid Management Demonstration. Funded by New York State Department of Health (\$470,000). 2006-09.
- Co-Principal Investigator: Cost Effective Delivery of an Active Choices Health Promotion Program. Funded by New York Health Foundation (\$138,000). 2008-2009.
- Co-Principal Investigator: Point of Entry and Persons with Alzheimer's disease and other dementias in rural areas: A systems change project. Joint project with the New York State Office for the Aging. Administration on Aging and New York State (\$1,000,000). 2005-2008.
- Co-Principal Investigator: Real Choice Systems Change: Long Term Home Health Care Program (LTHHCP) QA/QI Project. NYS Dept. of Health (\$200,000). 2006-2007.

In Progress

- Principal Investigator (joint). Statewide Implementation of evidence-based health promotion programs and piloting of Medicaid reimbursement under the Balancing Incentives Program. NYS Office for the Aging and CMS (\$5,000,000). 2015-2017.
- Principal Investigator (joint). Evaluation (quasi-experimental design) of the Aging Mastery Program for Senior Centers. National Council on Aging & NYS Health Foundation (\$85,000). 2015-2017.

Demonstration, Education and Training Projects

Completed

- Co-Director: Building the "Community and Social Service" workforce to respond to changes in Long Term Services and Supports. SUNY Central Workforce Development High Needs Grant. (\$67,537). 2015-16.
- Co-Director: Quality & Technical Assistance Center, Chronic Disease Self-Management Education Project. Funded by Prevention & Public Health Fund/Administration on Community Living/New York State Office for the Aging (\$1.5 million). 2012-2016.
- Principal Investigator (joint): Accelerating Integrated, Evidence-Based, and Sustainable Service Systems for Older Adults, Individuals with Disabilities and Family Caregivers" and "Creating Dementia Capable, Sustainable Service Systems for Persons with Dementia and Their Family Caregivers. Funded by the U.S. Administration on Community Living & NYSOFA (\$3.3 million). 2011-2015.
- Co-Director: Healthy Hearts on the Hill Program. Funded by Bronx Health/CDC (\$42,000); NYS Department of Health (\$420,000). 2009-2014.
- Project Administrator: *Civic Engagement Initiatives – Volunteerism and Life Long Learning*. Corporation for National & Community Service (\$1,100,000); OASIS (\$200,000) and National Council on Aging/The Atlantic Philanthropies (\$85,000). 2003-2013.
- Co-Principal Investigator: Aging & Disability Resource Center Enhancement Grant & Care Transitions Plus. U.S. Administration on Aging (\$650,000). 2009 – 2012.
- Co-Director: Consumer directed Personal Assistance Expansion. NYSDoH (\$499,250). 2010-2012

Project Manager: Senior Financial Literacy Program. Citizen's Bank Foundation (\$115,000). Berkshire Bank Foundation (\$25,000) NYS Legislature (50,000) 2006-2011.

Project Manager: Adult Protective Services Technology Project. Development of cd-rom and web-based training materials. NYS OCFS (\$750,000). 2003-2008.

Project Manager: Elder Network of the Capital Region. Funded by the John A. Hartford Foundation (\$478,000), NYS Office for the Aging (\$250,000), Research Foundation of SUNY (\$250,000), NYS Legislature & Governor's Office (\$800,100). 2001-2008.

In progress

Co-Director: Mechanisms for community based organizations providing health promotion and self-management programs to participate in reimbursement under Oregon's public employee health plans (\$165,000). 2015-2020.

Co-Director: Multi-level intervention to transform senior centers in New York City into leaders in evidence-based programming. Funded by New York City Department for the Aging & Older Americans Act (\$1.7million) 2015-2019.

Co-Director: Quality & Technical Assistance Center, Falls Prevention Project. Funded by Prevention & Public Health Fund/Administration on Community Living/New York State Dept. of Health (\$140,000). 2015-2017

Co-Director: Community Clinical Linkage Physician Portal to Support Heart Disease and Stroke and Diabetes Prevention Efforts. Funded by CDC and NYC Department of Health and Mental Hygiene (\$200,000). 2014-2016.

Co-Director: Replicating the National Diabetes Prevention Program among Primary Care Providers. Funded by New York State Health Foundation (\$85,000). 2014-2016.

Co-Director: Quality & Technical Assistance Center, Statewide support of delivery of evidence-based arthritis, diabetes prevention, and chronic disease and disability self-management programs. Funded by CDC and NYS Department of Health (\$1.8 million). 2012-2018.

Research & Evaluation Consultancies

Consultant – Technology to scale a Phone-based Diabetes Prevention Program. InquisitHealth and Small Business Innovation Research – NIH. (2016-2018).

Consultant – Peer to Peer mentoring platform for diabetes training and support. InquisitHealth and Small Business Innovation Research – NIH. (2014-2016).

Consultant - Improving Health and Quality of Life among New Yorkers with Disabilities through Health Promotion, Access to Care and Preparedness. NYSDoH Disability & Health Program and CDC (2012-2015).

Consultant - Fidelity Management and Continuous Quality Improvement for CDSMP – State of Maryland Department of Aging (2011; 2012-2013).

Consultant – Business Planning for CDSMP – New Jersey Department of Health and Senior Services (2012).

Consultant – Evidence-based arthritis programming. National Association of Chronic Disease Directors. (2009-2012).

Consultant – Evidence based dementia programming. U.S. Administration on Aging (2008-2009).

Conference Organization and Management

Summit: Self-Management for Active Health: The Impact of the Chronic Disease Self-Management Program in New York State. 2012. This summit highlighted work undertaken in New York State to build capacity and sustainability for the Chronic Disease Self-Management Program. Co-Sponsored by the Albany Guardian Society.

International Social Work Practice Research Symposium. 2005. This conference highlighted achievements in practice research across social work domains and geographic boundaries. Conference peer review presentations resulted in a special issue of a peer-reviewed journal and an edited book. Funded by the National Institute on Drug Abuse.

Software, CD-Roms, Videotapes, Reports, & Manuals

- Ferretti, L., & McCallion, P. (2015). *Compass* - a program management software developed to manage eligibility verification, delivery, personnel, reporting, bi-directional feedback, community-clinical linkages and reimbursement for evidence-based health promotion and self-management program. Albany NY.
- McCallion, P., & Ferretti, L. (2013-2014). Online training package on aging and disability issues for NY Connects and AAA staff members. Albany, NY: University at Albany & NYSOFA.
- McCallion, P., & Ferretti, L. (2012). An initiative to expand the Consumer Directed Personal Assistance Program. Albany NY: CDPAANYS. A cd-rom.
- McCallion, P. & Ferretti, L. (2010). *Patient Navigator Curriculum*. Albany NY: CEACW & NYSOFA.
- McCallion, P. & Ferretti, L. (2010). *Manual and online training in consumer directed care*. Albany NY: CEACW & NYSOFA
- McCallion, P. Dennis, C., & Ferretti, L. (2009). *Facing the Challenges: Working with people who are homeless*. Albany, NY: NYS OCFS. A cd-rom.
- McCallion, P., Zendell, A., Ferretti, L.A., & Aldrich, D. (2008). *Facing the Challenges: Addressing needs for persons with intellectual disabilities*. Albany, NY: NYS OCFS. A cd-rom.
- McCallion, P., Ferretti, L.A., & Benoit, L. (2008). *Facing the Challenges: Addressing financial literacy and exploitation issues for PSA workers*. Albany, NY: NYS OCFS. A cd-rom.
- McCallion, P., & Ferretti, L. (2008). *NY Connects: Choices for Long Term Care Information & Assistance Training*. Albany, NY: NYSOFA. A cd-rom.
- Ferretti, L., & McCallion, P. (2007). *Facing the challenges: Mental health issues and the PSA client*. Albany, NY: NYS OCFS. A cd-rom.
- McCallion, P. & Ferretti, L. (2004). *Facing the challenges of dementia*. Albany, NY: NYS OCFS. A cd-rom.

Presentations

Peer Reviewed

- McCallion, P. & Ferretti, L. (2016). The effective delivery of information and assistance in the face of increasing technology. ACUU Conference, Albany NY.
- Morrow, R., McCallion, P., & Ferretti, L. (2016). Collaboration with Communities and Public Health is a CPD Competency. World Congress on Continuing Professional Development. San Diego, CA.
- Morrow, R., McCallion, P., & Ferretti, L. (2016). Bridging Community, Public Health, and Healthcare Delivery to Deliver Peer-Led Diabetes Self-Management in the South Bronx – the Role of CME. World Congress on Continuing Professional Development. San Diego, CA.
- Morrow, R., Ferretti, L., & McCallion, P. (2015). Breaking Out of the Castle: Cross-Continuum Teaching of Diabetes Self-management to Vulnerable People. AAMC Medical Education Meeting. Baltimore, MD.
- McCallion, P. & Ferretti, L. (2013). Outcomes of CDSMP for persons with disabilities. Annual Scientific Meeting of the Gerontological Society of America, New Orleans, LA.
- Ferretti, L.A. & McCallion, P. (2011). Building a sustainable lifelong learning program. American Society on Aging/National Council on Aging Joint Conference, San Francisco, California.
- Kim, J.K, Ferretti, L.A., Kintner, E., & McCallion, P. (2010). Effects of the Chronic Disease Self-Management Program on Health Behaviors and Well-being of Grandparent Caregivers. Gerontological Society of America Annual Scientific Meeting. New Orleans, LA.
- Ferretti, L.A. & McCallion, P. (2010). Community/University Partnerships in evidence-based health promotion: An Innovation Broker Model. American Society on Aging/National Council on Aging Joint Conference, Chicago, Illinois.
- Ferretti, L., McCallion, P., & Simonovski, G. (2010). Organizational Culture: getting your nonprofit ready for leadership volunteers.. NCOA/ASA Aging in America Conference, Chicago, IL.
- McCallion, P., Ferretti, L. & Koser, G. (2009). Implementing consumer-directed care in New York. Gerontological Society of America Annual Scientific Meeting. Atlanta, GA.
- Ferretti, L.A., & McCallion, P. (2009). A Coalition model addressing health disparities. American Society on Aging/National Council on Aging Joint Conference, Las Vegas, Nevada.
- McCallion, P., Ferretti, L., Park, J., & Kintner, E. (2009). Excelleshare: Volunteers changing organizations. NCOA/ASA Aging in America Conference, Las Vegas, NV.

- McCallion, P., Ferretti, L., Harazin, M. (2009). Dementia, caregivers and point of entry. NCOA/ASA Aging in America Conference, Las Vegas, NV
- Ferretti, L., & McCallion, P. (2009) Translating the Active Choices Program. NCOA/ASA Aging in America Conference, Las Vegas, NV.
- McCallion, P., Ferretti, L., & Brick, M. (2008). Evidence-based programs delivered by volunteers in community settings. NCOA/ASA Annual Conference, Washington, DC.
- McCallion, P., Ferretti, L.A., & Somers, S. (2006). Training in dementia for adult protective workers. American Society on Aging/National Council on Aging Joint Conference, Anaheim, California.
- Kintner, E., Ferretti, L., & McCallion, P. (2006). Medicare Part D: Using a collaborative model to perform educational outreach with the elderly and people with disabilities. APHA, Boston, MA.

Invited

- Ferretti, L. (2017). The Other 99%: How Communities and Healthcare Intersect with Patient Self-Management and Self-Care. Practice Change Leaders Meeting: Chicago, IL.
- Ferretti, L. (2016). The Community and Healthcare Connection: Mobilizing Communities in the Rapidly Expanding Field of Health and Wellness. St. Lawrence County Health Connection Annual Meeting.
- Ferretti, L. (2016). Building Success of Evidence-based Community Programs. Maryland Department of Health and Mental Hygiene Conference Keynote Address.
- Ferretti, L. (2014). New York State Department of Health Prevention Agenda: Evidence-Based Self-Management Programs. Multiple sites.
- Morrow, R., Ferretti, L., & McCallion, P. (2016). Cross-Continuum Teaching of Diabetes Self-management to Vulnerable People. NYSAFP Annual Conference. Lake Placid, NY.
- McCallion, P., Morrow, R., & Ferretti, L. (2015). Strategies to Improve Diabetes Control through Community-Based Diabetes Self-management. Rochester Regional Family Medicine Conference, Rochester, NY.
- McCallion, P., Ferretti, L., & Spanos, M.A. (2014). Incorporating Evidenced-Based Programs on a Tight Budget. CSCS Webinar Series for Aging Services Professionals. New York, NY.
- Ferretti, L. (2013). Faxton St. Luke's Healthcare Campaign for Quality. Diabetes Prevention Program in New York State: Where We've Been, Where We're Going. Hamilton College, Clinton, New York.
- Ferretti, L. (2010). The Stanford Chronic Disease Self-Management Program. Ithaca College Gerontology Institute Annual Conference. Ithaca, New York.
- McCallion, P. & Ferretti, L. (2009). Consumer directed care. New York State County Trainings. New York State Office for the Aging. Multiple sites.
- McCallion, P. & Ferretti, L. (2009). Dementia care. New York State County Trainings. New York State Office for the Aging. Multiple sites.
- McCallion, P., & Ferretti, L.A. (2007 & 2008). Skills for Information and Assistance. New York State Office for the Aging and Office for Children & Family Services.

Workshops

- McCallion, P., & Ferretti, L. (2016). NY Connects Information & Assistance (I&A): Core Skills Refresher, Options Counseling (OC) and Person-Centered Counseling (PCC). NYS Connects Training. NYS Office for the Aging (various locations in New York State).
- McCallion, P., & Ferretti, L.A. (2012). Navigating Change: Seizing the Trend of Evidence-Based Programs. NYS Office for the Aging and NYS Association for Area Agencies on Aging.
- McCallion, P., & Ferretti, L.A. (2011 and 2012). Business planning for sustaining evidence-based interventions. NYS Office for the Aging.
- McCallion, P., Ferretti, L. & Brick, M. (2011). Developing a QA/QI Framework for Evidence-based Programs. Society for Public Health Educators Conference, Albuquerque, NM.
- McCallion, P., & Ferretti, L.A. (2010). Solution-focused Therapy. Geriatric Mental Health Series. Walton, NY
- McCallion, P., & Ferretti, L.A. (2010). Lack of readiness to meet the challenge of the elder boom. Geriatric Mental Health Series. SUNY Delhi, Delhi, NY
- McCallion, P., Ferretti, L. & Brick, M. (2010). Developing a QA/QI Framework for Evidence-based Programs. NACDD Conference, Orlando, Florida
- McCallion, P., & Ferretti, L.A. (2009). Best Practices in Dementia Care. NYS Office for the Aging and Office for Children & Family Services.

McCallion, P. & Ferretti, L.A. (2008; 2009; 2010; 2011; 2012). Mental health issues in aging persons with intellectual disability. RRTI/HRSA Geriatric Nursing Certificate Series, Schenectady NY.

McCallion, P., & Ferretti, L.A. (2007 & 2008). Skills for Information and Assistance. NYS Office for the Aging and Office for Children & Family Services.

McCallion, P., & Ferretti, L.A. (2008). Need assessment and four year planning. NYS Office for the Aging and Office for Children & Family Services.

Recognition and Awards

SUNY Chancellor’s Award for Excellence in Professionals Service. 2015

University at Albany Excellence in Professional Service Award. 2015

University at Albany President’s Award for Exemplary Community Engagement. 2013

Practice Change Fellow Leader in Geriatric Care. September 2007 – 2009. Competitively selected to the first national cohort. Funded by Atlantic Philanthropies and the John A. Hartford Foundation.

Internships in Aging Project Alumni of the Year – 2008

University at Albany, State University of New York Undergraduate Student Excellence Award – Returning Woman Student – 2003

Teaching Experience

University at Albany, State University of New York – School of Social Welfare

Advanced Practice Course (Master’s Level) – Advancing Self-Efficacy and Self-management: Aging, Health & Wellness; Winter 2016 and 2017

Introduction to Macro Practice (Undergraduate Level – Core) – Organizational & Community Theory; Fall 2006, 2007

Field Supervision

University at Albany, State University of New York – School of Social Welfare

Field Instructor – MSW Internships in Aging Program; 2007 – 2011

Field Instructor – BSW General; 2005 – 2007

Professional Memberships and Community Roles

PA Community Living Initiative Leadership and Sustainability Work Group	2017 - present
New York State Public Health Association	2014 – present
Board Director/Member, Koinonia Primary Care, Inc.	2012 – present
National Council on Aging, Member	2004 – present
American Society on Aging, Member	2004 – present
National Association of Social Workers, Member	2002 – present
NYS Department of Health Bureau of Community Chronic Disease Prevention Health System Workgroup, Member	2015 – 2017
HIV & Older Adults Coalition of New York State	2015 – 2017
Consumer and Community Affairs Committee – Albany Medical Center PPS	2015 – 2017
Albany County Community Health Improvement Plan Advisory Group	2013 – 2017
Strategic Alliance for Health, Albany County Department of Health	2009 – 2017
New York State Society on Aging, Member	2004 – 2017
Co-Founder & Co-Chair Healthy Hearts on the Hill Coalition, Albany, NY	2007 – 2014
Advisory Board, NYS Capital Region OASIS Program	2005 – 2012
Steering Committee, Capital District Senior Issues Forum	2005 – 2010
Long-Term Care Advisory Council, Albany County Office for the Aging	2006 – 2009